# Software Engineering Insights Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Software Engineering Insights (SEI)

Report Date: August 27th, 2025

**Product Description:** 

**Contact Information:** 

**Notes:** The testing process was carried out in compliance to the WCAG 2.2 AA guidelines. The product was found to be overall partially supportive.

As a summary, there are some elements and functionalities that are not being supported such as color contrast, label, status, hierarchy etc. However, the page is navigable, and, in majority cases, there is a solution for the features that are not being supported.

Accessibility for Americans with Disabilities Act (ADA) application compliance requires all public and (large) private organizations to make their applications and web content conform with mandatory accessibility standards (WCAG 2.2). WCAG is simply a set of formal guidelines on how to develop accessible web content. These standards represent a higher level of accessibility than 508 standards, although they are identical or very similar. WCAG focuses primarily on HTML accessibility.

<sup>&</sup>quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

#### **Evaluation Methods Used:**

The product was tested against all of the applicable 55 success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level A and AA. The testing methodology included a combination of automated testing, manual testing conducted via paired testing methodology involving two testers, one of them is a non-sighted and the other is a sighted accessibility expert. This testing methodology ensures that every aspect related to accessibility and user experience is included in our analysis. Below is a list of some of the technologies and environments used:

- Assistive technologies: Screen readers NVDA, Jaws, Voiceover
- Keyboard only interaction, Browser zoom
- Tools: Axe, Color Contrast Analyzer
- Browsers: Chrome, Edge, Firefox, Safari
- Accessibility plugins: Axe
- Desktop: Windows 10, Mac

The combinations of technologies used were the following:

- Windows with Firefox/ Chrome and NVDA
- Windows with Chrome and Jaws
- Windows with Edge and Jaws
- Mac with Safari and Voiceover
- Windows with Chrome and Axe
- Windows with Google Chrome and Zoom
- Windows with Google Chrome and Colour Contrast Analyzer

## **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

## **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
  - o Clause 9 Web
  - o Clauses 10.1-10.4 of Clause 10 Non-Web documents
  - o Clauses 11.1-11.4 and 11.8.2 of Clause 11 Software
  - o Clauses 12.1.2 and 12.2.4 of Clause 12 Documentation and support services
- Revised Section 508:
  - o Chapter 5 501.1 Scope and 504.2 Content Creation or Editing
  - o Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcashee.com/wca

# **Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)  Also applies to:  EN 301 549 Criteria  9.1.1.1 (Web)  10.1.1.1 (Non-web document)  11.1.1.1.1 (Open Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially Supports	Remarks: Proper alt text is provided to graphics present inside the application, however exceptions are present:  Exceptions: 1. Insights 2.0> Decorative week, assets icons are not hidden for screen reader users.  2. Insights> Edit Widget> Tooltip is not provided for '?' icon.  3. Insights> Edit Widget> Tooltip is not provided for 'x' icon.  4. Insights> Edit Widget> Tooltip is not provided for 'pen' icon.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)  Also applies to:  EN 301 549 Criteria  9.1.2.1 (Web)  10.1.2.1 (Non-web document)  11.1.2.1.1 (Open Functionality Software)  11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)	Not Applicable	Remarks:  There is no audio only and video only content present in the application.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.2 (Web)		
• 10.1.2.2 (Non-web document)		Remarks:
• 11.1.2.2 (Open Functionality Software)	Net Ameliashia	
• 11.1.2.2 (Closed Software)	Not Applicable	There is no multimedia content present in the
• 11.8.2 (Authoring Tool)		application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.3 (Web)		
• 10.1.2.3 (Non-web document)	Not Applicable	Remarks:
• 11.1.2.3.1 (Open Functionality Software)		
• 11.1.2.3.2 (Closed Software)	Not Applicable	There is no multimedia content present in the
• 11.8.2 (Authoring Tool)		application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A)	Dartially Supports	Remark:
Also applies to:	Partially Supports	
EN 301 549 Criteria		Screen reader properly identifies most of the
• 9.1.3.1 (Web)		information available in the application and the

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>10.1.3.1 (Non-web document)</li> <li>11.1.3.1.1 (Open Functionality Software)</li> <li>11.1.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		screen reader user is easily able to perceive the relationships between an element and its role. However exceptions are present:  Exceptions:  1. Insights 2.0> Landmark regions such as header, main and footer are not defined for the web page.  2. Insights 2.0> No heading is present on the page.  3. Insights 2.0> Breadcrumb is not tagged in breadcrumb menu.  4. Insights 2.0> Information of graph is not
1.3.2 Meaningful Sequence (Level A)  Also applies to:  EN 301 549 Criteria  9.1.3.2 (Web)  10.1.3.2 (Non-web document)  11.1.3.2.1 (Open Functionality Software)  11.1.3.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Remark:  Screen reader reads all of the content present in the application in a meaningful sequence with the help of arrow keys and other reading commands.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)  Also applies to:  EN 301 549 Criteria  9.1.3.3 (Web)  10.1.3.3 (Non-web document)  11.1.3.3 (Open Functionality Software)  11.1.3.3 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Does Not Support	Remark:  Symbol is used to convey information in the application. The related instance is:  Instance:  1. Insights> Edit Widget> Information is conveyed in the form of symbol. '*' symbol is used to declare a field as required. But it is not written anywhere that '*' symbol means required field.
1.4.1 Use of Color (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  10.1.4.1 (Non-web document)  11.1.4.1 (Open Functionality Software)  11.1.4.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Does Not Support	Remark:  Color is used to convey information in the application. The related instance is:  Instance:  1. Projects> New Projects> Information of available colors in color palette is conveyed in the form of color only.
1.4.2 Audio Control (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.2 (Web)  10.1.4.2 (Non-web document)  11.1.4.2 (Open Functionality Software)	Not Applicable	Remark:  There is no such audio available in the application, which plays automatically as soon as the page is launched.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)  2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Remark:  Application has support for keyboard interaction, as most of the interactive elements are accessible using the keyboard commands. However exception is present:  Exception:  1. Insights 2.0> Content present inside 'i' icon is not accessible through screen reader.
2.1.2 No Keyboard Trap (Level A)  Also applies to:  EN 301 549 Criteria  9.2.1.2 (Web)  10.2.1.2 (Non-web document)  11.2.1.2 (Open Functionality Software)  11.2.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)	Supports	Remark:  Application has a good support for keyboard interaction and there is no keyboard trap issue throughout the application.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)		
Also applies to:		Demonto.
EN 301 549 Criteria		Remark:
• 9.2.1.4 (Web)		There are no such character key shortcuts
<ul> <li>10.2.1.4 (Non-web document)</li> </ul>	Not Applicable	•
<ul> <li>11.2.1.4.1 (Open Functionality Software)</li> </ul>		required in the application to operate any
<ul> <li>11.2.1.4.2 (Closed Software)</li> </ul>		feature, which clashes with the predefined screen
<ul> <li>11.8.2 (Authoring Tool)</li> </ul>		reader shortcuts.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.1 (Web)		
• 10.2.2.1 (Non-web document)		
<ul> <li>11.2.2.1 (Open Functionality Software)</li> </ul>	Not Applicable	
• 11.2.2.1 (Closed Software)		Remark:
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		There is no session time out functionality present
• 12.2.4 (Support Docs)		in the application.
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:	Not Applicable	
EN 301 549 Criteria	Not Applicable	Remark:
• 9.2.2.2 (Web)		The section of the se
• 10.2.2.2 (Non-web document)		There is no moving content present in the
• 11.2.2.2 (Open Functionality Software)		application.
• 11.2.2.2 (Closed Software)		

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>2.3.1 Three Flashes or Below Threshold (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.3.1 (Web)</li> <li>10.2.3.1 (Non-web document)</li> <li>11.2.3.1 (Open Functionality Software)</li> <li>11.2.3.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	Remark: There is no flashing / blinking content present anywhere in the application.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria  • 9.2.4.1 (Web)  • 10.2.4.1 (Non-web document) – Does not apply  • 11.2.4.1 (Open Functionality Software) – Does not apply  • 11.2.4.1 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)	Does Not Supports	Remark:  Skip to main content link is not present in the application.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A)  Also applies to:  EN 301 549 Criteria  9.2.4.2 (Web)  10.2.4.2 (Non-web document)  11.2.4.2 (Open Functionality Software) - Does not apply  11.2.4.2 (Closed Software) - Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)	Partially Support	Remark: Appropriate page titles are not provided for all web pages.
<ul> <li>602.3 (Support Docs)</li> <li>2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria  <ul> <li>9.2.4.3 (Web)</li> <li>10.2.4.3 (Non-web document)</li> <li>11.2.4.3 (Open Functionality Software)</li> <li>11.2.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508  <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Partially Supports	Remark:  Focus order is moving in a correct sequence throughout the application. However exceptions are present:  Exceptions:  1. Insights 2.0> After hitting enter on three dot icon, focus does not move to sub elements present inside it.  2. Insights> After hitting enter on '?' icon, focus does not move to top of 'SCM PRs Report' modal window.  3. Insights> '?' icon> Tab focus is not constrained
		3. Insights> '?' icon> Tab focus is not constra within 'SCM PRs Report' modal window.

Criteria	Conformance Level	Remarks and Explanations
		4. Projects> New Project> Screen reader focus does not automatically move to the first invalid edit field.
2.4.4 Link Purpose (In Context) (Level A)  Also applies to:  EN 301 549 Criteria  9.2.4.4 (Web)  10.2.4.4 (Non-web document)  11.2.4.4 (Open Functionality Software)  11.2.4.4 (Closed Software  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Remark:  Appropriate link text is provided to all the links available in the application.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria  9.2.5.1 (Web)  10.2.5.1 (Non-web document)  11.2.5.1 (Open Functionality Software)  11.2.5.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  Revised Section 508 – Does not apply	Supports	Remark:  All <u>functionality</u> that uses multipoint or pathbased gestures for operation can be operated with a <u>single pointer</u> without a path-based gesture.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Supports	Remark:

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>9.2.5.2 (Web)</li> <li>10.2.5.2 (Non-web document)</li> <li>11.2.5.2 (Open Functionality Software)</li> <li>11.2.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> </ul>		Entire Application supports pointer cancellation as the down-event of the pointer is not used to execute any part of the function, elements trigger only by using the up-event.
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul> 2.5.3 Label in Name (Level A 2.1 and 2.2)	Cumports	
Also applies to:  EN 301 549 Criteria  • 9.2.5.3 (Web)  • 10.2.5.3 (Non-web document)	Supports	Remark:
<ul> <li>11.2.5.3.1 (Open Functionality Software)</li> <li>11.2.5.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul>		Visual label matches with the accessible or programmatic name for all of the elements.
<ul> <li>12.2.4 (Support Docs)         Revised Section 508 – Does not apply     </li> <li>2.5.4 Motion Actuation (Level A 2.1 and 2.2)         Also applies to:         EN 301 549 Criteria     </li> </ul>		Remark:
<ul> <li>9.2.5.4 (Web)</li> <li>10.2.5.4 (Non-web document)</li> <li>11.2.5.4 (Open Functionality Software)</li> <li>11.2.5.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>	Not Applicable	There is no functionality in the application that can be operated by device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria  • 9.3.1.1 (Web)	Supports	Remark:

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>10.3.1.1 (Non-web document)</li> <li>11.3.1.1.1 (Open Functionality Software)</li> <li>11.3.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>3.2.1 On Focus (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Remark:  Application does not have any feature / functionality, which triggers automatically on receiving the focus.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria  9.3.2.2 (Web)  10.3.2.2 (Non-web document)  11.3.2.2 (Open Functionality Software)  11.3.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)	Supports	Remark:  Change of context does not happen anywhere in the application when changing the setting of any UI component.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)  3.2.6 Consistent Help (Level A 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply	Supports	Remark: Consistent help is provided on the site.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria  9.3.3.1 (Web)  10.3.3.1 (Non-web document)  11.3.3.1.1 (Open Functionality Software)  11.3.3.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially Supports	Remark:  Descriptive and precise error/ alert/ success messages are implemented in the application. However an exception is present:  Exception:  1. Projects> New Project> No alert message is implemented for user to know that project has been created successfully.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria  9.3.3.2 (Web)  10.3.3.2 (Non-web document)  11.3.3.2 (Open Functionality Software)  11.3.3.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)	Partially Supports	Remark:  Appropriate label is provided for edit field present in the application. However exceptions are present:  Exceptions:  1. Trellis> Create trellis profile> Edit field does not have semantic labels.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)  3.3.7 Redundant Entry (Level A 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply	Not Applicable	2. Trellis> Create trellis profile> The mandatory form fields is not announced as required by the screen reader.  Remark:  This success criteria is not applicable for this application. No redundant entry is required in site.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria  • 9.4.1.1 (Web)  • 10.4.1.1 (Non-web document)  • 11.4.1.1.1 (Open Functionality Software)  • 11.4.1.1.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A)  Also applies to:  EN 301 549 Criteria  9.4.1.2 (Web)  10.4.1.2 (Non-web document)  11.4.1.2.1 (Open Functionality Software)	Partially Supports	Remark:  Most of the components present in the application have proper name/label, role/state and value, which helps screen reader user to

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.4.1.2.2 (Closed Software) – Does not apply</li> </ul>		understand the actual purpose and nature of
• 11.8.2 (Authoring Tool)		these components.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		Exceptions:
Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)		<ol> <li>Insights 2.0&gt; Role of dropdowns are not defined.</li> <li>Insights 2.0&gt; Role of 'All Assets' is not defined.</li> <li>Insights 2.0&gt; Expanded/ collapsed state of 'All Assets' is not defined.</li> <li>Insights &gt; Name and role of '?' icon is not defined.</li> </ol>

# **Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)  Also applies to:  EN 301 549 Criteria  9.1.2.4 (Web)  10.1.2.4 (Non-web document)  11.1.2.4 (Open Functionality Software)  11.1.2.4 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)	Not Applicable	Remark: There is no live multimedia content present in the application.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.5 (Web)		
• 10.1.2.5 (Non-web document)		Remark:
<ul> <li>11.1.2.5 (Open Functionality Software)</li> </ul>	Not Applicable	
• 11.1.2.5 (Closed Software)		There is no multimedia content present in the
• 11.8.2 (Authoring Tool)		application which requires audio description.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul><li>501 (Web)(Software)</li></ul>		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
• 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.4 (Web)	Supports	
<ul> <li>10.1.3.4 (Non-web document)</li> </ul>		Remark:
<ul> <li>11.1.3.4 (Open Functionality Software)</li> </ul>		Remark.
• 11.1.3.4 (Closed Software)		Application provides supports and works equally
• 11.8.2 (Authoring Tool)		in both landscape/portrait orientation modes.
• 12.1.2 (Product Docs)		in both landscape, portrait offentation modes.
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)		
Also applies to:	Partially Supports	Remark:
EN 301 549 Criteria		Neillaik.
• 9.1.3.5 (Web)		Purpose of edit field is not programmatically
<ul><li>10.1.3.5 (Non-web document)</li></ul>		determined.
• 11.1.3.5.1 (Open Functionality Software)		determined.
• 11.1.3.5.2 (Closed Software)		

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply  1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Partially Supports	Remarks and Explanations  Remark:  Application has sufficient contrast ratio i.e. 4.5:1 for most of the elements present in the application. However exceptions are present:  Exceptions:  1. Insights 2.0> The color contrast ratio of placeholder text is less than the standard ratio 4.5:1.
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		<ul> <li>2. Insights&gt; The color contrast ratio of text 'Good' is less than the standard ratio 4.5:1.</li> <li>3. Insights&gt; The color contrast ratio of text '+ 2 More' is less than the standard ratio 4.5:1.</li> <li>4. Insights&gt; The color contrast ratio of text '2.5K' is less than the standard ratio 4.5:1.</li> </ul>
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria  • 9.1.4.4 (Web)	Partially Supports	Remark:  Application is operable and readable while resizing the content using the browser zoom
<ul> <li>9.1.4.4 (Web)</li> <li>10.1.4.4 (Non-web document)</li> <li>11.1.4.4.1 (Open Functionality Software)</li> <li>11.1.4.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul>		feature. However exception is present:  Exception:  1. Insights 2.0> At 200% browser zoom both horizontal and vertical bars appear.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs)		·
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)		
Also applies to:		
EN 301 549 Criteria	Not Applicable	Remark:
• 9.1.4.5 (Web)	Not Applicable	No. Harki
• 10.1.4.5 (Non-web document)		There is no such information present in the
<ul> <li>11.1.4.5.1 (Open Functionality Software)</li> </ul>		application, which is in the form of Image of text.
<ul> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> </ul>		approximation and the second second
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 and 2.2)		
Also applies to:	Partially Supports	Remark:
EN 301 549 Criteria	i ai daily capper to	Application is approphly and readable while
• 9.1.4.10 (Web)		Application is operable and readable while
• 10.1.4.10 (Non-web document)		resizing the content using the browser zoom
• 11.1.4.10 (Open Functionality Software)		feature. However exception is present:
• 11.1.4.10 (Closed Software)		
• 11.8.2 (Authoring Tool)		Exception:
• 12.1.2 (Product Docs)		1. Insights 2.0> At 400% browser zoom both
• 12.2.4 (Support Docs)		horizontal and vertical bars appear.
Revised Section 508 – Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Partially Supports	
Also applies to:		Remark:
EN 301 549 Criteria		
• 9.1.4.11 (Web)		

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>10.1.4.11 (Non-web document)</li> <li>11.1.4.11 (Open Functionality Software)</li> <li>11.1.4.11 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>	Comomitance Level	Application has sufficient contrast ratio i.e. 3:1 for most of the elements present in the application. However exceptions are present:  Exceptions:  1. Insights 2.0> The color contrast ratio of border line of edit field is less than the standard ratio 3:1.  2. Insights 2.0> The color contrast ratio of border line of combo box is less than the standard ratio 3:1.  3. Insights> The color contrast ratio of 'x' icon is less than the standard ratio 3:1.  4. Insights> The color contrast ratio of 'three dot'
1.4.12 Text Spacing (Level AA 2.1 and 2.2)  Also applies to: EN 301 549 Criteria  • 9.1.4.12 (Web)  • 10.1.4.12 (Non-web document)  • 11.1.4.12 (Open Functionality Software)  • 11.1.4.12 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Partially Supports	icon is less than the standard ratio 3:1.  Remark:  Application provides support for people with low vision and cognitive disabilities as it allows users to view the application content in their desired text (Letter, word, line and paragraph) spacing. However an exception is present:  Exception:  1. Insights 2.0> On applying text spacing, text 'project' truncates.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Supports	Remark:

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>9.1.4.13 (Web)</li> <li>10.1.4.13 (Non-web document)</li> <li>11.1.4.13 (Open Functionality Software)</li> <li>11.1.4.13 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>		There are web element available in the application which triggers the additional content after receiving pointer hover or keyboard focus.
2.4.5 Multiple Ways (Level AA)  Also applies to:  EN 301 549 Criteria  9.2.4.5 (Web)  10.2.4.5 (Non-web document) – Does not apply  11.2.4.5 (Open Functionality Software) – Does not apply  11.2.4.5 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) – Does not apply to non-web software  504.2 (Authoring Tool)  602.3 (Support Docs) – Does not apply to non-web docs	Does Not Support	Remark:  Multiple ways of navigation is not present in the application.
2.4.6 Headings and Labels (Level AA)  Also applies to: EN 301 549 Criteria  9.2.4.6 (Web)  10.2.4.6 (Non-web document)  11.2.4.6 (Open Functionality Software)  11.2.4.6 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)	Support	Remark:  Headings present in the application are descriptive enough to understand their purpose and sufficient label is provided for each form field wherever descriptive label is needed.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508  • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)  2.4.7 Focus Visible (Level AA)  Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)  2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Remark:  Tab focus indicator is clearly visible on interactive elements.  Remark:  When element receives keyboard focus, then the
		component is not entirely hidden due to author- created content.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Remark:  No such dragging elements are present in the application.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Remark:

Criteria	Conformance Level	Remarks and Explanations
		Appropriate size, spacing etc are provided for the elements.
3.1.2 Language of Parts (Level AA)  Also applies to:  EN 301 549 Criteria  9.3.1.2 (Web)  10.3.1.2 (Non-web document)  11.3.1.2 (Open Functionality Software) – Does not apply  11.3.1.2 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Not Applicable	Remark:  No application content is available in foreign language.
3.2.3 Consistent Navigation (Level AA)  Also applies to:  EN 301 549 Criteria  9.3.2.3 (Web)  10.3.2.3 (Non-web document) – Does not apply  11.3.2.3 (Open Functionality Software) – Does not apply  11.3.2.3 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) – Does not apply to non-web software  504.2 (Authoring Tool)  602.3 (Support Docs) – Does not apply to non-web docs	Supports	Remark:  Repeated components are occurring in the same order in the application, which helps screen reader and cognitive user to predict the location of different elements.
3.2.4 Consistent Identification (Level AA) Also applies to:	Supports	Remark:

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria  9.3.2.4 (Web)  10.3.2.4 (Non-web document) – Does not apply  11.3.2.4 (Open Functionality Software) – Does not apply  11.3.2.4 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) – Does not apply to non-web software  504.2 (Authoring Tool)		Elements that have the same functionality across multiple pages in the application have same labels or same name.
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> <li>3.3.3 Error Suggestion (Level AA)  Also applies to:  EN 301 549 Criteria  9.3.3.3 (Web)  10.3.3.3 (Non-web document)  11.3.3.3 (Open Functionality Software)  11.3.3.3 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)</li> </ul>	Supports	Remark: Sufficient and descriptive error message appears in application.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool)	Not Applicable	Remark:  This success criterion is related to legal commitment, financial data, etc., which involves serious risk, if no option, is provided for user to review or revert the data before submission.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		However, application does not have any such forms, where such risk is associated.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Remark:  No cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process.
4.1.3 Status Messages (Level AA 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria  9.4.1.3 (Web)  10.4.1.3 (Non-web document)  11.4.1.3 (Open Functionality Software)  11.4.1.3 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Partially Supports	Remark:  Alert/ notification/ message appears in the application and is announced automatically by screen reader. However exceptions are present:  Exceptions:  1. Insights 2.0> Screen reader does not automatically announce the typeahead search results.  2. Insights 2.0> Loading status is not announced automatically by screen reader.  3. Projects> New Project> Error message is not automatically announced by screen reader.  4. Projects> New Project> Screen reader does not automatically announce the success message.

## **Table 3: Success Criteria, Level AAA**

Notes: This section is Not Applicable

# **Revised Section 508 Report**

Notes:

# **Chapter 3: Functional Performance Criteria (FPC)**

Criteria	Conformance Level	Remarks and Explanations
Criteria  302.2 With Limited Vision	Partially Supports	4. Insights 2.0> Information of graph is not present in the form of regular text.  Remark:  Color scheme is appropriate and color contrast ratio of most of the interactive elements is equal to or greater than standard ratio of 4.5:1/3:1. However exceptions are present:  Exceptions:  1. Insights 2.0> The color contrast ratio of placeholder text is less than the standard ratio 4.5:1.
		<ul> <li>2. Insights&gt; The color contrast ratio of text 'Good' is less than the standard ratio 4.5:1.</li> <li>3. Insights&gt; The color contrast ratio of text '+ 2 More' is less than the standard ratio 4.5:1.</li> </ul>
	Does Not Support	4. Insights> The color contrast ratio of text '2.5K' is less than the standard ratio 4.5:1.
302.3 Without Perception of Color	2000010464011	Remark:

Criteria	Conformance Level	Remarks and Explanations
		Color is used to convey information in
		the application. The related instance
		is:
		Instance:
		1. Projects> New Projects>
		Information of available colors in
		color palette is conveyed in the form
		of color only.
		Remarks:
	Not Applicable	There is no multimedia content
302.4 Without Hearing		present in the application.
		present in the application.
		Remarks:
	Not Applicable	
302.5 With Limited Hearing	тост финали	There is no multimedia content
		present in the application.
		Remark:
302.6 Without Speech	Not Applicable	
		Speech is not required to complete
		any task or activity.
	Not Applicable	Remark:
302.7 With Limited Manipulation		There are no such complicated
		keyboard actions required in the
		application to perform any task, which

Criteria	Conformance Level	Remarks and Explanations
		requires simultaneous actions or fine motor control.
302.8 With Limited Reach and Strength	Partially Supports (Keyboard)	Remark:  Application has a good support for keyboard interaction, as most of the interactive elements are accessible using the keyboard commands. However an exception is present:  Exception:  1. Insights 2.0> Content present inside 'i' icon is not accessible through screen reader.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Remark:  Many features in the application have good support for users with cognitive disabilities due to following reasons:  1. Application does not have any moving text/images/animations, which disrupts in reading.  2. Application does not have any multimedia, which plays automatically and confuses the user.  3. Application does not have any flashing object, which causes seizure.

## **Chapter 4: Hardware**

Notes: This section is Not Applicable

# Chapter 5: Software

Notes: This section is Not Applicable

# **Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Remark:  There is no section available in the application, which describes the information regarding accessibility and its compatibility with different assistive technologies.
602.3 Electronic Support Documentation	See WCAG 2.2 section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Remark:  Since, the application provides information through the digital medium and it allows user to access the 'Help' feature for further help regarding the digital content and documentation. There is no such requirement of alternate formats for non-electronic support

Criteria	Conformance Level	Remarks and Explanations
		documentation as support services
		are available electronically.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	There is no accessibility information section available in the application, which provides information regarding accessibility and compatibility features.
603.3 Accommodation of Communication Needs	Does Not Support	There is no phone number/ email address mentioned under support section, using which user can contact tech support.

# **EN 301 549 Report**

Notes:

# **Clause 4: Functional Performance Statements (FPS)**

Criteria	Conformance Level	Remarks and Explanations
Criteria	Conformance Level	Remarks and Explanations  Remark:  NVDA and Jaws screen reader equally supports the application. Users using these screen readers can easily operate the application. However exceptions are present:
		Exceptions:
4.2.1 Usage without vision	Partially Supports	1. Insights 2.0> Landmark regions such as header, main and footer are not defined for the web page.
		2. Insights 2.0> No heading is present on the page.
		3. Insights 2.0> Breadcrumb is not tagged in breadcrumb menu.
		4. Insights 2.0> Information of graph
		is not present in the form of regular
	Double III. Composite	text.
4.2.2 Usage with limited vision	Partially Supports	Remark:

		Color scheme is appropriate and color contrast ratio of most of the interactive elements is equal to or greater than standard ratio of 4.5:1/3:1. However exceptions are present:
		Exceptions:  1. Insights 2.0> The color contrast ratio of placeholder text is less than the standard ratio 4.5:1.
		2. Insights> The color contrast ratio of text 'Good' is less than the standard ratio 4.5:1.
		3. Insights> The color contrast ratio of text '+ 2 More' is less than the standard ratio 4.5:1.
		4. Insights> The color contrast ratio of text '2.5K' is less than the standard ratio 4.5:1.
4.2.3 Usage without perception of colour	Does Not Support	Remark:  Color is used to convey information in the application. The related instance is:
		<ul><li>Instance:</li><li>1. Projects&gt; New Projects&gt;</li><li>Information of available colors in color</li></ul>

		palette is conveyed in the form of color only.
4.2.4 Usage without hearing	Not Applicable	Remarks:  There is no multimedia content present in the application.
4.2.5 Usage with limited hearing	Not Applicable	Remarks:  There is no multimedia content present in the application.
4.2.6 Usage with no or limited vocal capability	Not Applicable	Remark:  Speech is not required to complete any task or activity.
4.2.7 Usage with limited manipulation or strength	Partially Supports (Keyboard)	Remark:  Application has a good support for keyboard interaction, as most of the interactive elements are accessible using the keyboard commands.  However an exception is present:  Exception:  1. Insights 2.0> Content present inside 'i' icon is not accessible through screen reader.

4.2.8 Usage with limited reach	Not Applicable	Remark:  There are no such complicated keyboard actions required in the application to perform any task, which requires simultaneous actions or fine motor control.
4.2.9 Minimize photosensitive seizure triggers	Not Applicable	Remark:  No such elements which causes seizure effect is present in the application.
4.2.10 Usage with limited cognition, language or learning	Supports	Remark:  Many features in the application have good support for users with cognitive disabilities due to following reasons:  1. Application does not have any moving text/images/animations, which disrupts in reading.  2. Application does not have any multimedia, which plays automatically and confuses the user.  3. Application does not have any flashing object, which causes seizure.

	Remark:
4.2.11 Privacy	No such elements are present in the application which is violating the privacy.

#### **Clause 5: Generic Requirements**

Notes: This section is not applicable.

## **Clause 6: ICT with Two-Way Voice Communication**

Notes: This section is not applicable.

## **Clause 7: ICT with Video Capabilities**

Notes: This section is not applicable.

#### **Clause 8: Hardware**

Notes: This section is not applicable.

Clause 9: Web (see WCAG 2.x section)

Notes:

#### **Clause 10: Non-Web Documents**

Notes: This section is not applicable.

## **Clause 11: Software**

Notes: This section is not applicable.

# **Clause 12: Documentation and Support Services**

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Does Not Support	Remark:  There is no section available in the application, which describes the information regarding accessibility and its compatibility with different assistive technologies.
12.1.2 Accessible documentation	See <u>WCAG 2.2</u> section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Does Not Support	There is no accessibility information section available in the application, which provides information regarding accessibility and compatibility features.
12.2.3 Effective communication	Does Not Support	There is no phone number/ email address mentioned under support section, using which user can contact tech support.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 Accessible documentation	See <u>WCAG 2.2</u> section	See information in WCAG 2.x section

# **Clause 13: ICT Providing Relay or Emergency Service Access**

Notes: This section is Not Applicable

# Legal Disclaimer (Software Engineering Insights (SEI))

Include your company legal disclaimer here, if needed.