Internal Developer Portal Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Internal Developer Portal (IDP)

Report Date: August 31, 2025

Product Description:

Contact Information:

Notes: The testing process was carried out in compliance to the WCAG 2.2 AA guidelines. The product was found to be overall partially supportive.

As a summary, there are some elements and functionalities that are not being supported such as color contrast, list, status, heading etc. However, the page is navigable, and, in majority cases, there is a solution for the features that are not being supported.

Accessibility for Americans with Disabilities Act (ADA) application compliance requires all public and (large) private organizations to make their applications and web content conform with mandatory accessibility standards (WCAG 2.2). WCAG is simply a set of formal guidelines on how to develop accessible web content. These standards represent a higher level of accessibility than 508 standards, although they are identical or very similar. WCAG focuses primarily on HTML accessibility.

Evaluation Methods Used:

The product was tested against all of the applicable 55 success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level A and AA. The testing methodology included a combination of automated testing, manual testing conducted via paired testing methodology involving two testers, one of them is a non-sighted and the other is a sighted accessibility expert. This testing methodology ensures that every aspect related to accessibility and user experience is included in our analysis. Below is a list of some of the technologies and environments used:

- Assistive technologies: Screen readers NVDA, Jaws, Voiceover
- Keyboard only interaction, Browser zoom
- Tools: Axe, Color Contrast Analyzer
- Browsers: Chrome, Edge, Firefox, Safari
- Accessibility plugins: Axe
- Desktop: Windows 10, Mac

The combinations of technologies used were the following:

- Windows with Firefox/ Chrome and NVDA
- Windows with Chrome and Jaws
- Windows with Edge and Jaws
- Mac with Safari and Voiceover
- Windows with Chrome and Axe
- Windows with Google Chrome and Zoom
- Windows with Google Chrome and Colour Contrast Analyzer

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
 - o Clause 9 Web
 - o Clauses 10.1-10.4 of Clause 10 Non-Web documents
 - o Clauses 11.1-11.4 and 11.8.2 of Clause 11 Software
 - o Clauses 12.1.2 and 12.2.4 of Clause 12 Documentation and support services
- Revised Section 508:
 - o Chapter 5 501.1 Scope and 504.2 Content Creation or Editing
 - o Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcashee.com/wca

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Remarks: Proper alt text is provided to graphics present inside the application, however exceptions are present: Exceptions: 1. Overview> Tooltip is not provided for 'x' icon. 2. Overview> Decorative eye icon is not hidden for screen reader users. 3. Overview> Decorative emoji icon is not hidden for screen reader users.
		4. Overview> Tooltip is not provided for 'three dot' icon.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Not Applicable	Remarks: There is no audio only and video only content present in the application.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Remarks: There is no multimedia content present in the application.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does Not Support	Remarks: Transcript is not provided for the video. Relate instance is: Instance: 1. Overview> Transcript is not provided for the video.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document)	Partially Supports	Remark: Screen reader properly identifies most of the information available in the application and the

Criteria	Conformance Level	Remarks and Explanations
 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		screen reader user is easily able to perceive the relationships between an element and its role. However exceptions are present: Exceptions: 1. Overview> Landmark regions such as header, main and footer are not defined for the web page. 2. Overview> No headings are present on the page. 3. TestNewPage> Heading hierarchy of the page is incorrect. 4. Overview> List items present under 'Learn
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Remark: Screen reader reads all of the content present in the application in a meaningful sequence with the help of arrow keys and other reading commands.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web)		
 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 	Not Applicable	Remark: No symbol is used to convey information in the application.
 504.2 (Authoring Tool) 602.3 (Support Docs) 1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Remark: No color is used to convey information in the application.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software)	Not Applicable	Remark: There is no such audio available in the application, which plays automatically as soon as the page is launched.

Criteria	Conformance Level	Remarks and Explanations
 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Remark: Application has support for keyboard interaction, as all of the interactive elements are accessible using the keyboard commands.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Supports	Remark: Application has a good support for keyboard interaction and there is no keyboard trap issue throughout the application.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)		
Also applies to:		Remark:
EN 301 549 Criteria		Kemark:
• 9.2.1.4 (Web)		There are no such character key shortcuts
• 10.2.1.4 (Non-web document)	Not Applicable	required in the application to operate any
 11.2.1.4.1 (Open Functionality Software) 		feature, which clashes with the predefined screen
• 11.2.1.4.2 (Closed Software)		·
• 11.8.2 (Authoring Tool)		reader shortcuts.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.1 (Web)		
• 10.2.2.1 (Non-web document)		
• 11.2.2.1 (Open Functionality Software)	Not Applicable	
• 11.2.2.1 (Closed Software)		Remark:
• 11.8.2 (Authoring Tool)		There is no considerations and forestimedia, and and
• 12.1.2 (Product Docs)		There is no session time out functionality present
• 12.2.4 (Support Docs)		in the application.
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:	Does Not Support	
EN 301 549 Criteria	Boes Not Support	Remark:
• 9.2.2.2 (Web)		Dauce step and hide mechanism is not previded
• 10.2.2.2 (Non-web document)		Pause stop and hide mechanism is not provided
• 11.2.2.2 (Open Functionality Software)		for the animation. Related instance is:
• 11.2.2.2 (Closed Software)		

Criteria	Conformance Level	Remarks and Explanations
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 	Not Applicable	Instance: 1. Developer Docs> Pause, Stop and Hide mechanism is not provided animation. Remark: There is no flashing / blinking content present anywhere in the application.
 602.3 (Support Docs) 2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 	Does Not Supports	Remark: Skip to main content link is not present in the application.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.2 (Web)		
• 10.2.4.2 (Non-web document)	Partially Support	
 11.2.4.2 (Open Functionality Software) - Does not apply 		Remark:
 11.2.4.2 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		Appropriate page titles are not provided for all
• 12.1.2 (Product Docs)		web pages.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.3 Focus Order (Level A)		Remark:
Also applies to:		
EN 301 549 Criteria		Focus order is moving in a correct sequence
• 9.2.4.3 (Web)	Partially Supports	throughout the application. However exceptions
• 10.2.4.3 (Non-web document)	,	are present:
• 11.2.4.3 (Open Functionality Software)		
• 11.2.4.3 (Closed Software)		Exceptions:
• 11.8.2 (Authoring Tool)		1. Catalog> After hitting enter on 'create' button,
• 12.1.2 (Product Docs)		focus does not move to sub elements present
• 12.2.4 (Support Docs)		inside it.
Revised Section 508		morae iti
• 501 (Web)(Software)		2. Catalog> After hitting enter on 'three dot icon'
• 504.2 (Authoring Tool)		button, focus does not move to sub elements
• 602.3 (Support Docs)		· · · · · · · · · · · · · · · · · · ·
		present inside it.

Criteria	Conformance Level	Remarks and Explanations
		3. Create Component> After hitting enter on 'i' icon, focus does not move to content present
		inside it.
		4. Create Component> Screen reader focus does not automatically move to the first invalid edit
		field.
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:	_	
EN 301 549 Criteria	Supports	
• 9.2.4.4 (Web)		
10.2.4.4 (Non-web document)		
 11.2.4.4 (Open Functionality Software) 		Remark:
• 11.2.4.4 (Closed Software		
• 11.8.2 (Authoring Tool)		Appropriate link text is provided to all of the links
• 12.1.2 (Product Docs)		available in the application.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)		
Also applies to:	Supports	
EN 301 549 Criteria	Заррогез	Remark:
• 9.2.5.1 (Web)		Remark.
 10.2.5.1 (Non-web document) 		All functionality that uses multipoint or path-
 11.2.5.1 (Open Functionality Software) 		based gestures for operation can be operated
• 11.2.5.1 (Closed Software)		with a <u>single pointer</u> without a path-based
• 11.8.2 (Authoring Tool)		gesture.
• 12.1.2 (Product Docs)		gesture.
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Supports	Remark:
 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		Entire Application supports pointer cancellation as the down-event of the pointer is not used to execute any part of the function, elements trigger only by using the up-event.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Remark: Visual label matches with the accessible or programmatic name for all of the elements.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	Remark: There is no functionality in the application that can be operated by device motion or user motion.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.1 (Web)		
• 10.3.1.1 (Non-web document)		
• 11.3.1.1.1 (Open Functionality Software)	Supports	Remark:
• 11.3.1.1.2 (Closed Software)		Remark.
• 11.8.2 (Authoring Tool)		Lang attribute 'En' is provided for all of the pages
• 12.1.2 (Product Docs)		in the application.
• 12.2.4 (Support Docs)		in the application.
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to:		
EN 301 549 Criteria		Barrando
• 9.3.2.1 (Web)		Remark:
• 10.3.2.1 (Non-web document)	Supports	Application does not have any feature /
• 11.3.2.1 (Open Functionality Software)	Supports	functionality, which triggers automatically on
• 11.3.2.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		receiving the focus.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.2.2 On Input (Level A)	Supports	Remark:
Also applies to:		
EN 301 549 Criteria		Change of context does not happen anywhere in
• 9.3.2.2 (Web)		the application when changing the setting of any
• 10.3.2.2 (Non-web document)		UI component.
• 11.3.2.2 (Open Functionality Software)		

Criteria	Conformance Level	Remarks and Explanations
 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply 	Supports	Remark:
Revised Section 500 Boes not apply		Consistent help is provided on the site.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Remark: Descriptive and precise error/ alert/ success messages are implemented in the application. However exceptions are present: Exceptions: 1. Catalog> No alert message is implemented for user to know that filter has been applied successfully on table. 2. Catalog> No alert message is implemented for user to know that table has been reset successfully.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web)	Partially Supports	Remark:

Criteria	Conformance Level	Remarks and Explanations
• 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Appropriate label is provided for edit field present in the application. However exceptions are present: Exceptions: 1. Create Component> Edit field does not have semantic labels. 2. Create Component> Combo box does not have semantic labels. 3. Create Component> The mandatory form fields is not announced as required by the screen reader. Remark: This success criteria is not applicable for this application. No redundant entry is required in site.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

Criteria	Conformance Level	Remarks and Explanations
Criteria ■ 12.2.4 (Support Docs) Revised Section 508 ■ 501 (Web)(Software) ■ 504.2 (Authoring Tool) ■ 602.3 (Support Docs) 4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria ■ 9.4.1.2 (Web) ■ 10.4.1.2 (Non-web document) ■ 11.4.1.2.1 (Open Functionality Software) ■ 11.4.1.2.2 (Closed Software) – Does not apply ■ 11.8.2 (Authoring Tool) ■ 12.1.2 (Product Docs) ■ 12.2.4 (Support Docs) Revised Section 508 ■ 501 (Web)(Software) ■ 504.2 (Authoring Tool) ■ 602.3 (Support Docs)	Partially Supports	Remarks and Explanations Remark: Most of the components present in the application have proper name/label, role/state and value, which helps screen reader user to understand the actual purpose and nature of these components. Exceptions: 1. Overview> Role of 'created, review requests' are not defined. 2. Overview> Selected state of 'open, closed' are not defined. 3. Catalog> Expanded/ collapsed state of 'create' button is not defined.
		4. Catalog> Name and role of three dot icon is not defined.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Remark: There is no live multimedia content present in the application.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Remark: There is no multimedia content present in the application which requires audio description.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software)	Supports	Remark: Application provides supports and works equally in both landscape/portrait orientation modes.

Criteria	Conformance Level	Remarks and Explanations
 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply 	Partially Supports	Remark: Purpose of edit field is not programmatically determined.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Remark: Application has sufficient contrast ratio i.e. 4.5:1 for most of the elements present in the application. However exceptions are present: Exceptions: 1. Overview> The color contrast ratio of text '4 times, 2 times' etc are less than the standard ratio 4.5:1. 2. Overview> The color contrast ratio of placeholder text is less than the standard ratio 4.5:1.
	20.600	3. Workflows> The color contrast ratio of text 'run' is less than the standard ratio 4.5:1.

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA)		4. Feature Flags> The color contrast ratio of text 'misconfigured' is less than the standard ratio 4.5:1.
Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.8.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Remark: Application is operable and readable while resizing the content using the browser zoom feature. However exception is present: Exception: 1. Overview> At 200% browser zoom both horizontal and vertical bars appear.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Remark: There is no such information present in the application, which is in the form of Image of text.

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply	Does Not Support	Remark: Application is not operable and readable while resizing the content using the browser zoom feature. Related instance is: Instance: 1. Overview> Entire page content truncates at 400% browser zoom.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Remark: Application has sufficient contrast ratio i.e. 3:1 for most of the elements present in the application. However exceptions are present: Exceptions: 1. Overview> The color contrast ratio of 'x' icon is less than the standard ratio 3:1. 2. Overview> The color contrast ratio of border line of edit field is less than the standard ratio 3:1. 3. Catalog> The color contrast ratio of border line of combo box is less than the standard ratio 3:1. 4. Catalog> The color contrast ratio of three dot icon is less than the standard ratio 3:1.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Supports	Remark:

Criteria	Conformance Level	Remarks and Explanations
 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply 	Supports	Application provides support for people with low vision and cognitive disabilities as it allows users to view the application content in their desired text (Letter, word, line and paragraph) spacing. Remark: There are web element available in the application which triggers the additional content after receiving pointer hover or keyboard focus.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software	Does Not Support	Remark: Multiple ways of navigation is not present in the application.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.6 Headings and Labels (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.6 (Web)		
• 10.2.4.6 (Non-web document)		Remark:
• 11.2.4.6 (Open Functionality Software)	Support	
• 11.2.4.6 (Closed Software)		Headings present in the application are
• 11.8.2 (Authoring Tool)		descriptive enough to understand their purpose
• 12.1.2 (Product Docs)		and sufficient label is provided for each form field
• 12.2.4 (Support Docs)		wherever descriptive label is needed.
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.7 (Web)		
 10.2.4.7 (Non-web document) 	Supposts	
 11.2.4.7 (Open Functionality Software) 	Supports	Remark:
• 11.2.4.7 (Closed Software)		
• 11.8.2 (Authoring Tool)		Tab focus indicator is clearly visible on interactive
• 12.1.2 (Product Docs)		elements.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	
EN 301 549 Criteria – Does not apply		Remark:
Revised Section 508 – Does not apply		
	2.04.620	

Criteria	Conformance Level	Remarks and Explanations
		When element receives keyboard focus, then the
		component is not entirely hidden due to author-
		created content.
2.5.7 Dragging Movements (Level AA 2.2 only)	Not Applicable	Remark:
EN 301 549 Criteria – Does not apply		
Revised Section 508 – Does not apply		No such dragging elements are present in the application.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	Remark:
EN 301 549 Criteria – Does not apply		
Revised Section 508 – Does not apply		Appropriate size, spacing etc are provided for the elements.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria		
• 9.3.1.2 (Web)		
 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 	Not Applicable	Remark:
• 11.3.1.2 (Closed Software) – Does not apply		No application content is available in foreign
• 11.8.2 (Authoring Tool)		language.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA)	Supports	
Also applies to: EN 301 549 Criteria		Para artic
• 9.3.2.3 (Web)		Remark:
■ 3.3.2.3 (Web)		

Criteria	Conformance Level	Remarks and Explanations
 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Repeated components are occurring in the same order in the application, which helps screen reader and cognitive user to predict the location of different elements. Remark: Elements that have the same functionality across multiple pages in the application have same labels or same name.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	Remark: Sufficient and descriptive error message appears in application.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Remark: This success criterion is related to legal commitment, financial data, etc., which involves serious risk, if no option, is provided for user to review or revert the data before submission. However, application does not have any such forms, where such risk is associated.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Remark: No cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Partially Supports	Remark: Alert/ notification/ message appears in the application and is announced automatically by screen reader. However exceptions are present: Exceptions:

Criteria	Conformance Level	Remarks and Explanations
 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		1. Catalog> Screen reader does not automatically announce the typeahead search results.
		2. Catalog> Loading status is not announced automatically by screen reader.
		3. Catalog> Screen reader does not automatically announce the success message.

Table 3: Success Criteria, Level AAA

Notes: This section is Not Applicable

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Remark: NVDA and Jaws screen reader equally supports the application. Users using these screen readers can easily operate the application. However exceptions are present: Exceptions:

Criteria	Conformance Level	Remarks and Explanations
		1. Overview> Landmark regions such
		as header, main and footer are not
		defined for the web page.
		2. Overview> No headings are present on the page.
		3. TestNewPage> Heading hierarchy of the page is incorrect.
		4. Overview> List items present under 'Learn More' section are not tagged in list tag.
		Remark:
		Color scheme is appropriate and color contrast ratio of most of the interactive elements is equal to or greater than standard ratio of 4.5:1/3:1. However exceptions are present:
302.2 With Limited Vision	Partially Supports	Exceptions: 1. Overview> The color contrast ratio of text '4 times, 2 times' etc are less than the standard ratio 4.5:1.
		2. Overview> The color contrast ratio of placeholder text is less than the standard ratio 4.5:1.

Criteria	Conformance Level	Remarks and Explanations
		3. Workflows> The color contrast
		ratio of text 'run' is less than the
		standard ratio 4.5:1.
		4. Feature Flags> The color contrast
		ratio of text 'misconfigured' is less
		than the standard ratio 4.5:1.
	Not Applicable	Remark:
302.3 Without Perception of Color		No color is used to convey
		information in the application.
		Remarks:
	Not Applicable	There is no multimedia content
302.4 Without Hearing		present in the application.
		present in the application.
		Remarks:
	Not Applicable	There is no multimedia content
302.5 With Limited Hearing		present in the application.
		present in the application.
		Remark:
	Not Applicable	
302.6 Without Speech		Speech is not required to complete
		any task or activity.
	Not Applicable	Remark:
302.7 With Limited Manipulation		There are no such complicated
		keyboard actions required in the

Criteria	Conformance Level	Remarks and Explanations
		application to perform any task, which requires simultaneous actions or fine motor control.
302.8 With Limited Reach and Strength	Supports (Keyboard)	Remark: Application has a good support for keyboard interaction, as all of the interactive elements are accessible using the keyboard commands.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Remark: Many features in the application have good support for users with cognitive disabilities due to following reasons: 1. Application does not have any moving text/images/animations, which disrupts in reading. 2. Application does not have any multimedia, which plays automatically and confuses the user. 3. Application does not have any flashing object, which causes seizure.

Chapter 4: <u>Hardware</u>

Notes: This section is Not Applicable

Chapter 5: Software

Notes: This section is Not Applicable

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Remark: There is no section available in the application, which describes the information regarding accessibility and its compatibility with different assistive technologies.
602.3 Electronic Support Documentation	See WCAG 2.2 section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Remark: Since, the application provides information through the digital medium and it allows user to access the 'Help' feature for further help regarding the digital content and documentation. There is no such requirement of alternate formats for non-electronic support documentation as support services are available electronically.
603 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features	Does Not Support	There is no accessibility information section available in the application, which provides information regarding accessibility and compatibility features.
603.3 Accommodation of Communication Needs	Does Not Support	There is no phone number/ email address mentioned under support section, using which user can contact tech support.

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Notes:

Clause 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision		Remark:
	Partially Supports	NVDA and Jaws screen reader equally supports the application. Users using these screen readers can easily operate the application. However exceptions are present: Exceptions:
		1. Overview> Landmark regions such as header, main and footer are not defined for the web page.
		2. Overview> No headings are present on the page.
		3. TestNewPage> Heading hierarchy of the page is incorrect.
		4. Overview> List items present under 'Learn More' section are not tagged in list tag.
4.2.2 Usage with limited vision	Partially Supports	Remark:

		Color scheme is appropriate and color contrast ratio of most of the interactive elements is equal to or greater than standard ratio of 4.5:1/3:1. However exceptions are present: Exceptions: 1. Overview> The color contrast ratio of text '4 times, 2 times' etc are less than the standard ratio 4.5:1.
		2. Overview> The color contrast ratio of placeholder text is less than the standard ratio 4.5:1.3. Workflows> The color contrast ratio of text 'run' is less than the
	Not Applicable	standard ratio 4.5:1. 4. Feature Flags> The color contrast ratio of text 'misconfigured' is less than the standard ratio 4.5:1. Remark:
4.2.3 Usage without perception of colour	Not Applicable	No color is used to convey information in the application.
4.2.4 Usage without hearing	Not Applicable	Remarks: There is no multimedia content present in the application.
4.2.5 Usage with limited hearing	Not Applicable	Remarks:

		There is no multimedia content present in the application.
4.2.6 Usage with no or limited vocal capability	Not Applicable	Remark: Speech is not required to complete any task or activity.
4.2.7 Usage with limited manipulation or strength	Supports (Keyboard)	Remark: Application has a good support for keyboard interaction, as all of the interactive elements are accessible using the keyboard commands.
4.2.8 Usage with limited reach	Not Applicable	Remark: There are no such complicated keyboard actions required in the application to perform any task, which requires simultaneous actions or fine motor control.
4.2.9 Minimize photosensitive seizure triggers	Not Applicable	Remark: No such elements which causes seizure effect is present in the application.

		Remark:
4.2.10 Usage with limited cognition, language or learning	Supports	Many features in the application have good support for users with cognitive disabilities due to following reasons: 1. Application does not have any moving text/images/animations, which disrupts in reading. 2. Application does not have any multimedia, which plays automatically and confuses the user. 3. Application does not have any flashing object, which causes seizure.
4.2.11 Privacy	Supports	Remark: No such elements are present in the application which is violating the privacy.

Clause <u>5: Generic Requirements</u>

Notes: This section is not applicable.

Clause <u>6: ICT with Two-Way Voice Communication</u>

Notes: This section is not applicable.

Clause 7: ICT with Video Capabilities

Notes: This section is not applicable.

Clause 8: Hardware

Notes: This section is not applicable.

Clause 9: Web (see WCAG 2.x section)

Notes:

Clause 10: Non-Web Documents

Notes: This section is not applicable.

Clause 11: Software

Notes: This section is not applicable.

Clause 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Does Not Support	Remark: There is no section available in the application, which describes the information regarding accessibility and its compatibility with different assistive technologies.
12.1.2 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.2.2 Information on accessibility and compatibility features	Does Not Support	There is no accessibility information section available in the application, which provides information regarding accessibility and compatibility features.
12.2.3 Effective communication	Does Not Support	There is no phone number/ email address mentioned under support section, using which user can contact tech support.
12.2.4 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.x section

Clause 13: ICT Providing Relay or Emergency Service Access

Notes: This section is Not Applicable

Legal Disclaimer (Internal Developer Portal (IDP))

Include your company legal disclaimer here, if needed.